



2021 SURVEY QUESTION SUMMARY

At-a-Glance

CAMPUS	HEALTH		QUESTION
			Q12
X	X	Q00	How satisfied are you with your organization as a place to work?
X	X	Q01	I know what is expected of me at work.
X	X	Q02	I have the materials and equipment I need to do my work right.
X	X	Q03	At work, I have the opportunity to do what I do best every day.
X	X	Q04	In the last seven days, I have received recognition or praise for doing good work.
X	X	Q05	My supervisor, or someone at work, seems to care about me as a person.
X	X	Q06	There is someone at work who encourages my development.
X	X	Q07	At work, my opinions seem to count.
X	X	Q08	The mission or purpose of my organization makes me feel my job is important.
X	X	Q09	My associates or fellow employees are committed to doing quality work.
X	X	Q10	I have a best friend at work.
X	X	Q11	In the last six months, someone at work has talked to me about my progress.
X	X	Q12	This last year, I have had opportunities at work to learn and grow.
			DIVERSITY & INCLUSION INDEX
X	X	Q13	Everyone at this organization is treated fairly regardless of ethnic background, race, gender, age, disability, or other differences not related to job performance.
X	X	Q14	Diversity and inclusiveness issues are openly discussed.
X	X	Q15	At work, I feel comfortable being myself.
			ACCOUNTABILITY INDEX
X	X	Q16	I received feedback on the previous Employee Engagement Survey conducted at my workplace.
X	X	Q17	My team participated in an effective action planning session following last year's Employee Engagement Survey.
X	X	Q18	My team has made progress on the goals set during our action planning sessions after the last Employee Engagement Survey.
			PATIENT EXPERIENCE INDEX
	X	Q19	Every week, my team has meaningful conversations about improving the patient's experience.
	X	Q20	My team has made progress on our goals of improving the patient's experience.
	X	Q21	The leadership of this organization keeps me focused on the patient's experience.
	X	Q22	I would recommend this hospital to my friends and family for care.
			SUPERVISOR EFFECTIVENESS INDEX
X	X	Q23	My supervisor is an active supporter of the changes that affect our workgroup.
X	X	Q24	My supervisor creates an environment that is trusting and open.
X	X	Q25	My supervisor inspires me to do more than I thought I could.



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			CHANGE MANAGEMENT INDEX
X	X	Q26	I am asked for my input regarding changes that affect my work .
X	X	Q27	My supervisor is an active supporter of the changes that affect our workgroup .
X	X	Q28	Leaders in my organization help me see how changes made today will affect my organization's future.
X	X	Q29	There is open communication throughout all levels of the organization.
			CULTURE OF SAFETY
	X	Q30	Problems often occur in the exchange of information across hospital units.
	X	Q31	Important patient care information is often lost during shift changes.
	X	Q32	The actions of hospital management show that patient safety is a top priority.
	X	Q33	Our procedures and systems are good at preventing errors from happening.
	X	Q34	In this unit, we discuss ways to prevent errors from happening again.
	X	Q35	We are informed about errors that happen in this unit.
	X	Q36	We are given feedback about changes put into place based on event reports.
	X	Q37	When a lot of work needs to be done quickly, we work together as a team to get the work done.
	X	Q38	When one area in this unit gets really busy, others help out.
			VERBATIM
X	X	Q39	What one thing gets in the way of doing your best work at our organization?