

# INSTITUTIONAL OBJECTIVES (CEMRP) – FISCAL YEAR 2026

Pillar	Objective	Baseline and Attainment Levels
<i>Safety &amp; Quality</i>	1B) Vizient Q&A Ranking (Orange Inpatient)	<b>Baseline = Rank 13</b> Threshold = 29 (Top 25%) Target = 18 (Top 15%) Maximum = 10 (Top 08%)
	1B) Vizient Q&A Ranking (Ambulatory)	<b>Baseline = Rank 3</b> Threshold = 16 (Top 25%) Target = 9 (Top 15%) Maximum = 5 (Top 08%)
<i>Patient Experience <sup>i</sup></i>	2A) Would Recommend (Orange Inpatient)	<b>Baseline= 61.7</b> Threshold = 61.7 (43 <sup>rd</sup> %ile) Target = 62.2 (44 <sup>th</sup> %ile) Maximum = 62.7 (45 <sup>th</sup> %ile)
	2B) Would Recommend (CN Inpatient)	<b>Baseline = 42.9</b> Threshold = 42.9 (12 <sup>th</sup> %ile) Target = 43.4 (13 <sup>th</sup> %ile) Maximum = 43.9 (14 <sup>th</sup> %ile)
	2C) Recommend this Provider Office (Amb.)	<b>Baseline = 86.5<sup>ii</sup></b> Threshold = 86.6 (57 <sup>th</sup> %ile) Target = 86.9 (60 <sup>th</sup> %ile) Maximum = 87.2 (61 <sup>st</sup> %ile)
<i>Financial Performance</i>	3A) Budgeted Modified EBIDA (UCI Health)	<b>Baseline = Pending Audit</b> Threshold = X.X% (95% Budget) Target = X.X% (100% Budget) Maximum = X.X% (105% Budget)

<sup>i</sup> On a scale from 1-5, NPS subtracts “detractors” (1-3) from “promoters” (5), ignoring “4” to measure pt. loyalty.

<sup>ii</sup> For FY26, “Recommend this Provider Office” does not include our FQHC clinics